

# Aloe

City of Windhoek

Issue 44 • Nov & Dec 2016 *City of many faces*

## CITY OF WINDHOEK AND SAN ANTONIO SIGN A SISTER CITIES AGREEMENT



*L-R: (seated) Councillor Woman Ivy Tylor Mayor of San Antonio (Texas) United States and His Worship Cllr Muesee Kazapua signing the sister cities agreement witnessed by His Excellency Thomas Daughton, USA Ambassador to Namibia and His Excellency Martin Andjaba, Namibian Ambassador to the United States of America during the signing ceremony at the City of Windhoek.*

**40%**  
**WATER SAVINGS**  
**ARE CITY WIDE**  
**REQUIRED!**  
**CURRENT SAVINGS 23%**

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**AND MUCH MORE**

The City of Windhoek and the City of San Antonio, Texas - United States of America signed a sister cities agreement which is a high level arrangement in municipal diplomacy, and a Memorandum of Understanding was signed between the department of Infrastructure, Water and Technical Services and San Antonio Water System at the ceremony held on 26 October 2016 in Windhoek.

In the sister cities agreement, the two cities agree to support and encourage joint efforts to promote economic cooperation and bilateral trade, enhance bilateral exchange and cooperation in the fields of renewable energy, resource management, urban development, health services and environmental management, (biotechnology), social affair (community services), culture, tourism, training and development, amongst other. The Memorandum of Understanding between the two cities through their respective departments, agree to share expertise and innovative ideas related to water management and conservation.

Speaking at the signing ceremony, His Worship, Cllr. Muesee Kazapua underlined the importance of city cooperation's saying that, today's municipal Governance, presents challenges and opportunities that demand that, cities and towns of the world cannot exist in isolation, but are part of the global village and should share and exchange experiences for the betterment of the quality of life of respective citizens. Mayor Tylor was accompanied by a multi-sectoral delegation with the interest cutting across solar energy, water, meat and the general investment opportunities. They had the opportunity to meet and share ideas with corporate institutions such as NamWater, NamPower, Meatco, and Namibia Chamber of Commerce and Industry, amongst others.

Mayor Taylor also shared her knowledge in the Housing and Community Development aspects when she presented a Public Lecture on Sustainable Urban Settlement and Housing hosted by the Namibian University of Science and Technology.



# Editor's Desk



## 2016 WINDHOEK JAZZ FESTIVAL THROUGH THE LENS



**Josua Amukugo**  
Manager: Corporate Communications,  
Marketing, Tourism & Customer Care

Welcome to the November / December 2016 edition of the Aloe. This being the last edition for the year, I want to sincerely wish all our residents a refreshing, safe and restful festive season, as we gear down towards the end of 2016.

The end of each year gives us the opportunities to reflect on our achievements, challenges vs target set for the past 12 months, while focusing on future goals. Well, life in the city is not an easy one. It is confronted with all host of encounters that might hinder our vision's ability to effectively enhance the life of all our people, through rendering efficient and effective municipal services.

It is worth noting that progress has been made on various service provision areas despite very limited resources at our disposal. Let me use this opportune time to remind our residents that our ability to continuously provide the required services is wholly depended on our esteemed residents' ability to pay for municipal services extended to you.

Therefore, I would like to humbly request each one of us to prioritise our municipal accounts and settle them on time; in order to enable Council to fulfil its mandate of providing effective and efficient municipal services.

We acknowledge the efforts of all those residents who made time to attend our joint public meetings with the Khomas

Regional Council in the effort to implement integrated planning and encourage consultative governance at sub-national level and general public participation as encouraged in the Harambee Prosperity Plan.

Through this platform you made vital inputs on various projects that need council attention and how services can be improved generally. Interactions such as this are critical and together we can enhance our living standards.

It is mostly during this holiday times that road accidents and thefts are rife. Let us be vigilant on the roads

and adhere to the traffic rules at all times. It is also important that we alert our law enforcement agencies about any suspicious movements in our neighbourhood.

It is advisable that you don't leave your property unattended, and do not leave any valuable item visible in your house or vehicle.

Let me extend our warmest regards and best wishes to everyone in our City. May the spirit of this wonderful season be with you and your loved ones throughout the holidays and may you have many blessings in the New Year 2017!

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to [communication@windhoekcc.org.na](mailto:communication@windhoekcc.org.na) or via post at PO Box 59, Windhoek, or visit our website for more information at [www.cityofwindhoek.org.na](http://www.cityofwindhoek.org.na)

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## CITY OF WINDHOEK AND NANTONG CITY STRENGTHEN RELATIONS



*Strengthened relations are, His Worship Cllr. Muesee Kazapua (seated right) and Mr Lu Zhipeng, the Secretary of the CPC Nantong Committee signing the Memorandum of Understanding between the two cities, witnessed by the City Acting Chief Executive, Mr Fillemon Hambuda, Cllr Teckla Uwanga and Cllr. Matheus Amadhila and Nantong delegation.*

To strengthen the bilateral friendship, promote the economic and trade co-operation and friendly exchange, the City of Windhoek and Nantong City of the People's Republic of China signed the Memorandum of Understanding on Friday, 21 October 2016 at the City

of Windhoek. The two cities agreed to gradually expand diversified exchanges and co-operation in terms of economy, culture, skills development, sports, tourism; youth exchange program, infrastructure development and

health for the common development and win-win results.

The Memorandum of Understanding further stipulates that the two cities will promote the pragmatic exchange and co-operation through joint efforts:

- To encourage and support the established co-operation between the Nantong Vocational College (NVC) and the Namibia University of Science and Technology (NUST) to co-run schools;
- To co-operate in water management solutions, training and skills development and to promote technical exchange and investment in renewable energy solutions including photo voltaic, solar and wind energy.

The two cities further agreed to keep in close relationship, send groups to each other at regular intervals and to enhance understanding and relationship and establish Sister-City relationship once ready. Namibia and China enjoy historic relations dating back to the years of the liberation struggle of Namibia. These relations were strengthened at independence through various relations between our Countries.

## BUS SERVICE COMPLETES ITS TRANSITION TO MOVE WINDHOEK BUS LINES



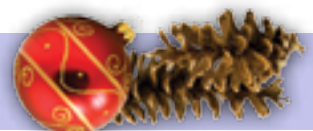
As part of moving the City Bus Services towards desired sustainable public transport, the City of Windhoek is pleased to announce that from Monday, 14th November 2016 the entire bus operation will move to a new modern bus system. This means that all the old bus routes (direct routes)

operated by the City of Windhoek in the past will be cancelled.

The new bus system will consist of 14 Bus Lines that will provide a frequent bus service to almost all suburbs of Katutura, Goreagab, Havana, Okahandja Park, Kabila, Otjomuise to and from the City centre including the surrounding suburbs such as Auasblick, Rocky Crest and others. In addition, the City will also introduce local bus lines operating between Soweto Market and Wernhill Park, from Goreagab and Otjomuise and from

Wernhill Park to Eros, Klein Windhoek and Avis as well as from Wernhill to Olympia, Suiderhof and Auasblick.

To avoid confusion amongst our residents, our officials will be at all key bus stops in Katutura during the morning hours to direct customers to the relevant busses during the transition period. Customers can interchange from one bus line into another at Wernhill transit facility without paying again; therefore customers are required to retain their receipts as proof of payment.





# COMMEMORATION OF INTERNATIONAL DAY FOR DISASTER REDUCTION



*Cllr Ananias Niizimba of City of Windhoek addressing the residents of Tobias Hainyeko at the International Day for Disaster Reduction at Onghuwo Yepongo community hall in Okuryangava*

The City of Windhoek joined the global community to celebrate the International Day for Disaster Reduction held every 13 October 2016 around the world. The City of Windhoek held a belated celebration on Saturday 15 October 2016, under the theme Live to Tell – Raising Awareness, Reducing Mortality, focusing on knife stabbing and motor vehicle accidents at Onghuwo Yepongo Community Hall in Okuryangava in the Tobias Hainyeko Constituency.

The day celebrates how people and communities around the world are reducing their exposure to disaster and raising awareness about the importance of reining in the risks that they face. The 2016 theme and the focus on knife stabbing and motor vehicle accidents is very appropriate as it comes at the time when lots of lives are being lost through various accidents.

Analysis of the statistics by the Ministry of Health and Social Services on mortality for Khomas Region between 2011 and 2014 indicates that apart from HIV / AIDS, Injury or death related to knife stabbing and road traffic accidents were in the top three causes of death in the region. Knife stabbing claimed

about 1 074 lives, while 742 lives were lost through motor vehicle accidents.

However, this appears to be a global trend according to Ms Anita Kiki Gbeho, the UN Resident Coordinator and UNDP Resident Representative globally, over 1.2 million people die every year on roads, making road traffic injuries a leading cause of death globally.

In his address, His Worship, the Mayor of Windhoek in a statement read on his behalf by Councillor Ananias Niizimba, urged community members to stop carrying dangerous weapons such as knives and other sharp objects; while emphasising on the importance of adhering to road traffic regulations, in order to avoid further loss of lives on our roads.

The community was further urged to refrain from building in risky areas such as riverbeds and at the top of mountains as these are inaccessible by emergency vehicles and make the residents vulnerable to flooding, landslides and fires.

According to the United Nations Secretary General, Mr Ban Ki-moon, in a message read by Ms Gbeho,

last year (2015) the governments adopted the Sendai Framework for Disaster Risk Reduction and embedded its objectives in the 2030 development agenda. The "Sendai Seven Campaign: Seven Targets, Seven Years", which highlights how to contribute to disaster reduction, with a target to reduce loss of life. "We can replace materials possessions, but we cannot replace people".

He further called on all governments to work with civil societies and private sectors to move from managing the disasters to managing the risk.

The Kufamosha Cultural Group performed a drama on knife stabbing, depicting the seriousness of such acts. Several stakeholders exhibited to the community to create awareness on how to prevent and manage disasters. This was the 7th year that the City of Windhoek is commemorating the day.

It was first celebrated in 2010 under the theme "My City is Getting Ready" which was aimed at getting Mayors, local government and national authorities to take actions towards making cities resilient as part of the sustainable urbanisation.







# THE WINDHOEK CITY POLICE IS CELEBRATING 10 YEARS OF SERVICE TO THE COMMUNITY



The establishment of the Windhoek City Police Service (Service) as a concept can be traced back to 1999, after the amendment of the Police Act, (Act 19 of 1990). In 2000, the City of Windhoek tasked the Office of the Chief Executive Officer to implement Section 43 (c) of the Police Act.

In 2001 the Concept Document for the Implementation of the Windhoek Municipal Police Services was approved by the Council and served as a guiding document for the implementation of the Windhoek Municipal Police Service Project, which was officially launched in November 18, 2004 by the Founding President, H.E. Dr Sam Nujoma, and the fully established Service was commissioned on 09 December 2006, by H.E President Hifikepunye Pohamba.

In December 2016, the Windhoek City Police will be turning 10 years; and this milestone will be celebrated in November. With a strong force of more than 500 men and women, the Windhoek City Police Service has achieved much worth celebrating, and continues to demonstrate that policing has continually evolved to

meet the needs of the Windhoek community.

Back in 2006, when men and women in uniform hit the streets of Windhoek for the first time, armed robberies especially of businesses and residential were considerably high, which led to shootouts between officers and criminals in some incidents, according to Abraham Kanime the Chief of City Police "this was time of storming".

Three years later in 2009 the crime rate stabilised allowing the City Police to focus its effort on restructuring itself as well as creation of its four operational pillars namely Zonal Policing, Community Policing, the use of technology and intelligent led policing. Chief Kanime says "the four operational pillars are our major achievement as it enables us to take charge of the City".

Other achievements of the City Police include CCTV, computerised statistics, speed camera technology and the crime profiling system.

It has not been plain sailing for the City Police over the last 10 years. The major challenges that the Service had to endure

are insufficient funding, lack of training facilities for officers, training opportunities and the adjudication systems.

But the Windhoek City Police Service is excited about its future because according to Chief Kanime there are already mechanisms put in place to improve on these challenges.

The past 10 years may have been filled with many ups and downs; nevertheless, "we have met the required uniform standard and are enjoying the support of the community and the City Council" Chief Kanime said.





## CLOSURE OF MUNICIPAL SOCCER FIELDS



The public is hereby informed that due to the drought situation our water supply for the maintenance of soccer fields has been compromised.

As a result the Sam Nujoma Grass Soccer field, Khomasdal Soccer field

and John Ya Otto Soccer field will be closed and remain unavailable for use by the public until further notice, in order to allow periodic rest and horticultural maintenance on these facilities.

## CITY OF WINDHOEK AND NHE COMMITTED TO COLLABORATE MORE IN THE SPIRIT OF HARAMBEE



*(L-R): NHE Manager: Projects, Mr Lukas Petrus; NHE Senior Manager: Business Development and Operations, Mr Willem Titus; NHE Senior Manager: Technical Services and Property Management-Mr Uazuva Kaumbi; NHE- Senior Communication & Marketing Officer Mr. Mutonga Matali; CoW - Strategic Executive: Economic Development, Ms. Utete Karimbue-Mupaine; CoW - Acting CEO, Mr. Fillemon Hambuda; NHE – CEO Mr. Gisbertus Mukulu; NHE - Board Chairperson, Mr. Sam Shivute; CoW - Manager Land Delivery Mr. Steven Hochobeb, and also present at the occasion but not in the photo CoW - Manager: Corporate Communication, Mr. Joshua Amukugo; CoW - Legal Advisor, Mr. Ben Ngairorue and CoW - Acting HR Executive, Ms. Josephine Theodore.*

Newly appointed NHE CEO, Mr. Gisbertus Mukulu and NHE Board Chairman Mr. Sam Shivute with NHE Executive team, paid a courtesy call to City of WHK on 7 November 2016, in order to strengthen relationship between the two institutions.

As per respective corporate act mandates, the two institutions share similar strategic areas of providing shelter to the residents, and as such the meeting was sought after in order to pave the way for regular meetings so that the two institutions can with ease compare notes in the spirit of HARAMBEE, and as such avoid duplications.

NHE expressed that because of Windhoek being the most populated area in the country, its housing demand needs is very high, with its

housing demand waiting list totalling about 25,000 people needing housing, and thus NHE needs more land for housing development.

City's Acting CEO Mr. Fillemon Hambuda, reminiscently stated that in 1982 as a teacher, it was easy for teachers to get houses, in areas such as Wanaheda, and that one could easily choose to obtain a two or three bedroom house.

Further, the City management urged NHE to assist people in the informal areas that have land title ownership, but instead stay in corrugated iron shacks as they do not have the financial means to develop proper houses on the land and to eventually help with the process of formalising the informal settlement. Mr. Hambuda further expressed his observation that

so many people are renting shacks, and that with improved NHE and City relationship, the housing backlog in the City shall be accorded the attention it deserves, with the aim of turning shacks into formal houses.

It was further highlighted, that upon the realisation of the housing developments, houses will be provided to people that really need them and not to those that would want to rent them out. NHE further highlighted, that despite the mass housing development in Otjomuise extension 10, amongst its upcoming flagship projects in Windhoek is the Farm Ongos housing development that can significantly contribute to housing needs in the City should the project get funding. The two institutions committed to collaborate more and to meet quarterly.





## COLLECTION OF WATER AND ELECTRICITY METER READINGS DURING THE FESTIVE SEASON

The City of Windhoek is experiencing problems in accessing some properties to take meter readings during the festive season. This communiqué is to inform the clients in the following suburbs of Eros Park, Ludwigsdorf, Klein Windhoek, Olympia, Academia, Pionierspark, Hochland Park, Suiderhof, Windhoek North and Windhoek West, that the City of Windhoek will not take readings from the 19th of December 2016 until the 13th of January 2017.

This implies that the January 2017 statement might reflect estimated

charges if you do not submit your readings during the above-stated period for both electricity and water consumption. Clients are however encouraged to submit readings by forwarding them to the following;

- E-mail address: meter.readings@windhoekcc.org.na;
- Fax number 290 2301;
- Hand deliver to the Metering Section.

For further enquiries on sending readings via sms, kindly contact 290 2135; 290 2221; 290 2213 and 290

2566.

By submitting your water and electricity meter readings between the 19th December 2016 and the 13th January 2017, you will then ensure that your December / January statement reflects the actual charges for both electricity and water consumption. Your cooperation in this regard will be much appreciated. The City of Windhoek remains committed to deliver effective and efficient services, thereby enhancing the quality of life of all our people.

## WATER SAVING TIPS

- Read your water meter weekly, know your consumption.
- Isolate the water supply when leaving your house for weekends / holidays.
- Construct barriers in your garden to retain rainwater.
- No watering of sport fields including golf course and parks/public gardens, unless semi-purified water is used
- Cover all swimming pools; No filling of private pools
- No car washing at home, only certified commercial car washes permitted

### WATER CONSUMPTION QUOTAS/RESTRICTIONS:

- 90 l/person per day lodging (also applies to normal households);
- 20 l/person per day full day worker;
- 15 l/person per ½ day workers/students;
- 30 l/car washed/cleaned

 **save  
water**  
EVERY DROP COUNTS





# WATER SAVINGS



City of many faces



## What exactly do the numbers mean?

### Combined Target

The CoW targets 40% long-term combined water savings to be achieved by all consumers. This represents different levels of water savings for the different categories of consumers.



### Industrial Users

Large scale industrial water consumers were restricted to 40 - 70% of their prior consumption.

This was achieved through good recycling practice and the establishment of alternative water sources.



# 40% REDUCTION

### Minimum Savings

- To secure supply for December 2016 onwards an absolute minimum of 30% savings is mandatory.
- The failure in achieving the threshold savings will result in an ultimate failure of the entire water supply system with catastrophic consequences.



### Residential Users

- Households should target use of less than **90l/p/d** (liter per person per day) this should result in more than 40% savings dependent on prior use.
- Households can easily achieve the savings if gardens are watered by-weekly and pools are not filled with drinking water.

## WATER SECURITY IS NOW IN YOUR HANDS

Department of Infrastructure, Water and Technical Services